



# YOUR COMPLETE GUIDE TO TAUPO RETREATS



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## YOU'RE ALL BOOKED IN!

We'd like to welcome you and thank you for selecting Taupo Retreats as your destination. Taupo Retreats is one of those rare properties, when you first drive up the tree lined driveway, the beauty, sophistication, and scale takes a few minutes to sink in. You get out of your car and revel in the quietness, there's no traffic, no visible neighbours, you feel your body slowing down. You are on holiday at last in a very special spot...

We hope you enjoy our 'slice of paradise' in Acacia Bay as much as we do. It's our intention this guide will provide you with everything you need to maximise your stay. If you have any questions please text or call us, we are here to help and make your stay a truly memorable one.

Dave & Amy



# THE ESSENTIALS

## Arrivals and Departures

Check-in for Taupo Retreats is at 2pm and check-out 10am. We do appreciate most guests will be travelling from out of town and we'd like to accommodate your needs, please request time changes in advance.

## The Keys

Before you are due to arrive we will be in-touch. It's our preference to meet guests on-site and do a quick hand over, but this isn't always possible. On departure please leave the key in an agreed spot.

## Maximum number of guests

Taupo Retreats sleeps 12 guests (including children) and we request no additional guests stay above those agreed numbers. We have two family dogs and love pets, if you would like to bring yours please seek approval in advance.

## Parties

Parties and events are welcome, but only with prior approval. Unfortunately, Taupo Airbnb guests have had some bad press in recent times, and this is not something we want to replicate at Taupo Retreats.

## Neighbours

Please remember this is our family home and we are surrounded by GREAT neighbours who we want to remain happy. Please keep noise to a minimum, especially loud music and conversation outside after 10pm at night.

## Smoking

Smoking is not permitted inside the home.

## Breakages

Accidents do happen. Whether it's glassware or a window please let us know. You won't necessarily be charged for the item (unless it is substantial) but, to homeowners it's common courtesy.

## Security

We request that all doors and windows are locked when you are away from the property and on check-out.





# HEATING

We've got this covered with a generous gas fire in the living area & an open fire in the 'winter' lounge plus, there is ducted heating and air-conditioning throughout.

## CENTRAL HEATING

The controls for this are on the right-hand side at the beginning of the bedroom wing. There are two controls, the right for the living wing and the left for the bedrooms. They are both currently set to 22 degrees, please do not alter any of the settings or the temperature as it's an easy system to disturb. We recommend you turn off the living wing at night as it quickly heats again in the morning.

## GAS FIRE

The remote for this is kept under the TV. Keep your finger pressed down on the 'on' key to light and turn off. Please do not turn this up too hot, as it can overheat the TV above.

## OPEN FIRE

Please always use the fireguard. Matches and fire starters can be found in the basket next to the fire. There is a pile of firewood and kindling under the veranda in corner of the central courtyard. Additional firewood is located next to the garaging at the rear of the property. There is also a bucket for ashes next to the fire and newspaper can be found in the left-hand draw under the TV.

## HEAT PUMP

There is a heat pump upstairs for heating and cooling.



# ENTERTAINMENT

## FIBRE BROADBAND

At lightning speed you'll be able to keep up with work, stream movies and more

User: Houseofnation-guest

Password: welcometo344

## HOUSE MOBILE

The password for this is: 344344 This mobile is not connected to a network and is only available for you to use while you are in residence on wifi. It's all hooked up to the SONOS sound system with Spotify playlists ready to play.

## SONOS SOUNDS

Play your own Spotify playlists. To connect your phone to the system, follow these instructions:

On iOS or Android

- Open the Sonos app.
- From the settings tab, tap services
- Browse the list of available music services and tap the one you wish to add
- You can also tap on the search icon on the top right corner to manually search for the service you are looking for. Tap add to Sonos.
- Follow the onscreen instructions to add the music service account.

On MAC or PC:

- Open the Sonos App.
- In the music source section, click on add music services.

## TELEVISION

Enjoy Sky, Freeview, Netflix & TVNZ on demand.





# BOOKS, GAMES & ART

## Reading

There is a vast collection of books on the bookcase in the hall and cookbooks in the kitchen.

## Games

We have a selection of games that you are more than welcome to play. Outside options include Clomp, Croquet, Cricket, and basketball goal practice.

Inside you'll find an assortment of board games at the top of the bookcase in the hall, in the toys in the garage and chess on the desk in the winter room.

## Art

As you will gather, we get great pleasure from art and hope you do too. The art at Taupo Retreats is a real eclectic mix. There are original paintings from New Zealand Artists, prints, photos, and a few pieces from overseas. Prominently featured are landscapes from Taupo, Hawkes Bay, Wairarapa and Central Otago.





# KITCHEN & SCULLERY

The open kitchen features chef-grade appliances and a stunning XL marble island prep area, plus a caterer's scullery. We want you to make yourself at home and enjoy it all. Please take advantage of this and help yourself to all equipment and supplies (excluding alcohol!). If you enjoy cooking, now might be the time to leaf through the stacks of cookbooks and try out some new recipes.

## Zip

There is no jug in the kitchen, instead there is a zip in the scullery for constant hot water.

## Dish draws

There are two of these, one located by each sink in the kitchen. Cleaning tablets are found in the cupboard under the main sink.

## Tablemats & Tea Lights

These can be found in the second draw down of the chested drawers at the end of the hallway.

## Herb Garden

Help yourself to the herb garden at the rear of the garage. Depending on the time of year sage, rosemary, Bay (to the right of the shed at the back of the property), parsley, and thyme all available.

## Barbeques

There are three Weber BBQ's, one on the front deck and two in the courtyard. Spare gas bottles can be found in the garage.

## Cordless Vacuum Cleaner

We don't expect you to clean... but black carpet shows up every mark, if this annoys you, there's a cordless vacuum hanging at the end of the scullery.





# COFFEE FIX

If you love coffee as much as we do, you are in for a treat! This machine's brilliant, you'll be able to sip cafe latte's and take in the view.

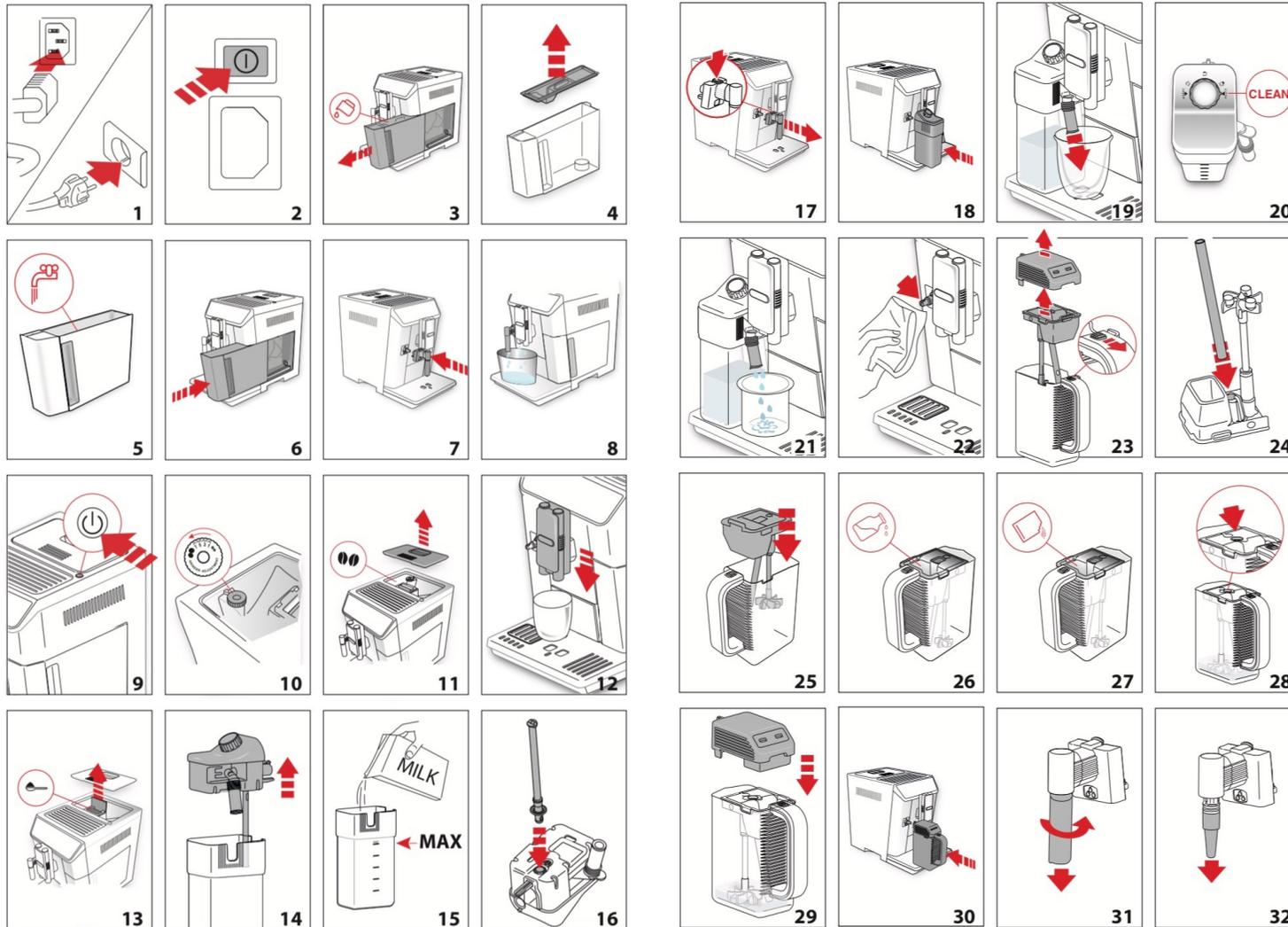
To fill and for placement of the components, follow the instructions.

To use, follow the instructions on the interface, or, if you feel inclined download the app: De'Longhi coffee link.

Coffee beans are kept in the drawer below the dish-draw.

Between uses store the milk canister in the fridge to keep milk fresh.

The machine will prompt you for more beans, water and to empty the grinds.



# LINEN & LAUNDRY

The washing machine and dryer, both are straight forward to use. Detergent can be found in the cupboard above the dryer. If you are using the dryer the water canister in the top left corner will need to be emptied after a few loads.

## Linen

We use commercial linen and towels when the property is rented out (this excludes duvet covers). If needed help yourselves to our linen which is kept in the large cupboard in the laundry. Dis-guarded commercial linen can be placed in the yellow canvas bags for return. It's not necessary to put linen in the wash on departure, if you would like to do anything, simply strip the beds.

## Drying Racks

Depending on the season, these work well to dry washing. Please put them on the deck outside the laundry,

## Towels

Extra towels and beach towels are in the cupboard in the hall of the bedroom wing.

## Ironing Board

There's a fold out ironing board and the iron can be found in one of the top cupboards.

## Duvet inners & extra pillows

Extras are in the wardrobe of the first bedroom

## Warm Throws

There are a number of these in the top in the linen cupboard and they are brilliant if you are sitting outside on a chilly evening.

## Garage

We request that you refrain from putting your car in the garage. You are more than welcome to use the toys and exercise equipment in this area.

## First Aid and Hair Dryer

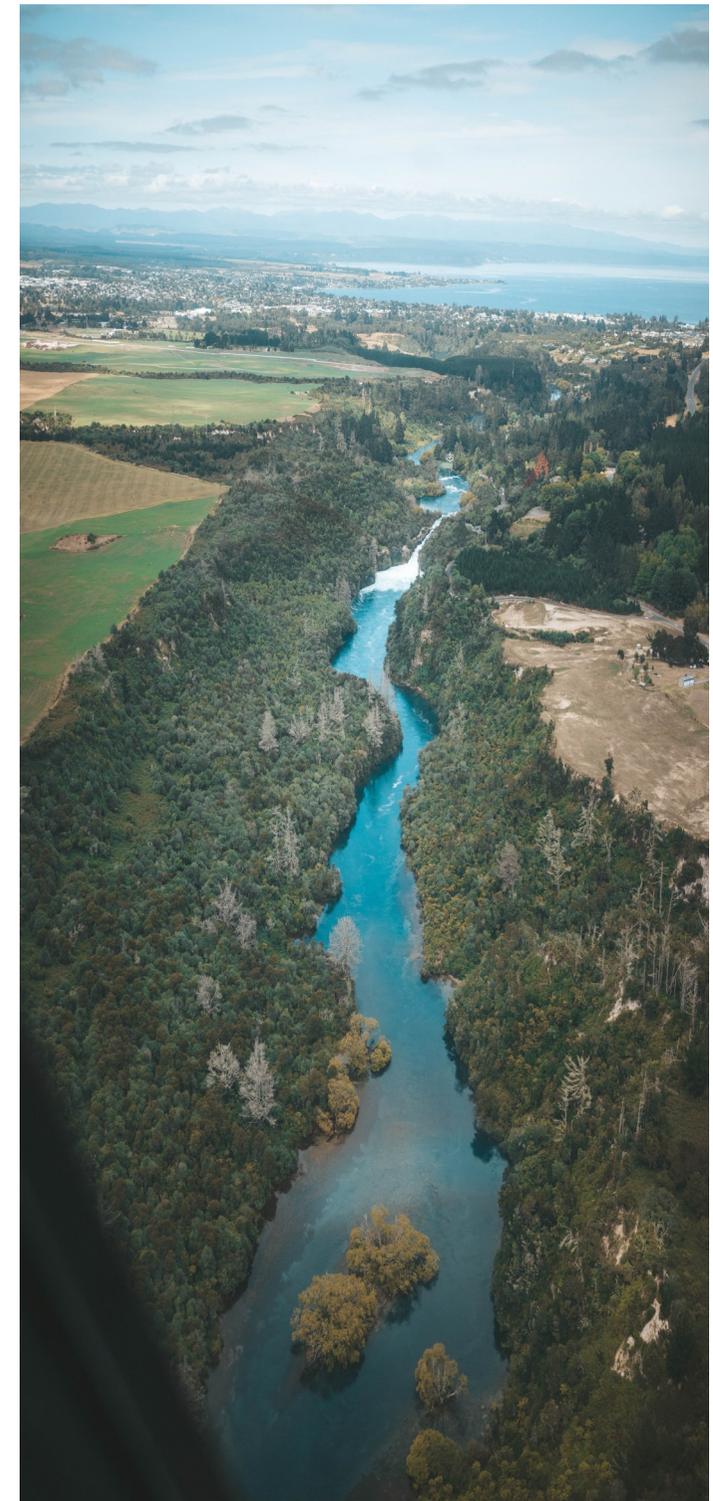
In the bottom left hand draw of the master ensuite.



# OUR DIRECTORY OF SPECIALIST STORES

Taupo has some special independent retailers of whom we love to support and hope you will too.

BUTCHER	M21	Inspiring cuts and quality
WINE	The Merchant	A large selection of wine and gourmet
BULK GOURMET	Source	An essential store for the health conscious
ASIAN FOOD STORE	Asian Sari Sari Store	Asian delights galore
BAKERY	Baked with Love	The best donuts and cakes to order in town
ICE DREAM	Luna's Gelateria	Taupo's one and only premium gelato store
SHOES	Footloose	A great selection of current trends
GIFTS	Jak & Co	Something a little different
INTERIORS	MCF Interiors	Luxury Statement pieces
WOMENSWEAR	Is this Love?	NZ Designers & more
MENSWEAR	The Village Squire	Fabulous international brands
KITCHEN	Chefs Complements	The home-cooks dream come true!
JEWELLER	Rocks and Diamonds	Beautiful bespoke pieces
GALLERY	Zeayou Gallery	Jam packed with NZ artists
FLORIST	Bloomin Flowers	Gorgeous blooms for every occasion
BEAUTICIAN	Diamond Laser Medispa	The beauticians all the locals go to!
ART	Lava Glass Blowing	Stunning unique pieces
BIKES	Top Gear Cycles	Service, knowledge, and premium product
TOYS	Taupo Hobbies	'An 'old school' toy store at its best
SKI	Pointons Ski Shop	Everything to get you kitted





## HANDY TO KNOW...



Acacia Bay Diary 7-8pm

Countdown Supermarket 7-10pm

Pack'nSave Supermarket 7.30-9pm

Mainstreet Pharmacy 8.30-6.30pm

Town opening Hours:

Monday to Friday 9-5pm

Saturday 10-3pm

Sunday not all open

Uber and Taxi's operate in Taupo

Lake Taupo Water Temperatures:

Summer high 20 degrees

Winter Low 11 degrees

Drive times:

Taupo town 13 minutes

Taupo Hospital 15 minutes

Taupo Airport 21 minutes

Whakapapa 1 hour 27 mins

Turoa 2 hours 19 mins

Kinlock 21 minutes

Wairakei 16 minutes

Turangi 52 minutes

Rotorua 1 hour 7 mins

Rotorua Airport 1 hour 11 mins

Napier 1 hour 58 mins

Auckland 3 hours 20 mins

Auckland Airport 3 hours 14 mins

Wellington 4 hours 54 mins

# EAT & DRINK TAUPO

With over 50 restaurants to choose from in Taupo it can be hard to know what's good and what's not. Here's the top few according to us.

## BRUNCH & LUNCH

Further up Mapara Road you will find L'arte Cafe, this offers great food. In town be sure to try Baku, Replete, Storehouse, Sun-court Sushi and Baked with Love.

## GASTRO PUBS

Be sure to try our Acacia Bay local The Bay Bar and Brasserie for friendly, relaxed atmosphere and tasty food. In town we recommend Plateau.

## FOR THE WHOLE FAMILY

There's delicious Italian at Osteria, SMK is renowned for its meat, Number one Chinese is surprisingly memorable, and Dixie Brown offers a wide range of American style options.

## DATE NIGHT

For something, a little more special head to Vine Eatery, The Brantry or The Bistro.

## DAVE & AMY'S DARK-HORSE

For us, our best kept secret has to be Gourmet Pizza at the Two-Mile Bay Sailing Club, it gets the nod for its rustic charm, amazing views, warm and friendly service, and food with gluten free options. Dig in!

## TAKEAWAYS

For outstanding burgers and fried chicken try Paulies Diner. Prefer Thai? go for Siam Thai Street Food Cafe, or the kiwi classic, Shayne's Fresh Fish & Chips is both handy and tasty.



# WEDDINGS & EVENTS

Our offering is more than accommodation - why not host a wedding, special event, or corporate function here? You'll be hidden away in your very own private, peaceful world... not locked into providers, but able to choose your own caterers, bring your own booze, and decide if the party lasts an afternoon or the weekend! Better still, your guests will get to plan a weekend away - its central and easy to get to from anywhere, there's loads of accommodation on all levels and who doesn't love getting away for a weekend?

Choose from one of our popular wedding packages, or we will tailor one specifically for you. We offer a truly personalised service - your big day is HUGE in your world and we want it to be your best day ever. We are local owners and will co-ordinate with suppliers and get everything happening behind the scenes for you.

Additional extras are available - let us take care of your communications with digital invitations, emails, web pages, wedding registry and photo gallery. Want your guests picked up from the airport? No problem, we can collect them in our late model Audi's. How about an afternoon out on the lake? Dave never needs to be asked twice and he is out there... Taupo Retreats will make your dream event a reality.

*"As soon as we saw the beautiful, spacious gardens we knew this was the venue for our dream wedding." Andrew & Amy*





# TAUPO RETREATS

## A FEW WORDS FROM US...

We made the move from Hawke's Bay to Taupo in May 2019. On the look-out for a quieter, more relaxing lifestyle we stumbled onto this magical spot in Acacia Bay and have never looked back. We live here with our children, Dave's Dad and two dogs and love every second of it. We want to share our slice paradise with others - it's truly the perfect spot to relax & unwind.

From our family to yours, thank you for choosing Taupo Retreats. We know you will enjoy your up and coming stay. If you have any questions at all, please don't hesitate to contact us.

Thanks, and safe travels

Dave, Amy, Tommy & Liam



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